



Dated: 04<sup>th</sup> Mar 2018

## SUTHERLAND SUTHERLAND CAMPUS 2018

### REGISTRATION

**Starts From:** 9 AM, 03<sup>th</sup> Mar 2018

**Ends On:** 11:30 PM, 08<sup>th</sup> Mar 2018

### JOB POSITIONS

#### Customer Service Consultants (Voice and Non Voice)

**Joining:** June 1, 2018

**Locations:** Chennai/ Hyderabad/ Cochin/ Pune/ Mumbai (Malad, Thane, Airoli), Maharashtra, India

**CTC:** Rs.185000 | **Fixed:** Rs.185000

**Description:**

Graduates with Good customer service skills

#### Technical Support Consultants (Voice and Non-Voice)

**Joining:** June 1, 2018

**Locations:** Chennai/ Hyderabad/ Cochin/ Pune/ Mumbai (Malad, Thane, Airoli), Maharashtra, India

**CTC:** Rs.185000 | **Fixed:** Rs.185000

**Description:**

Graduates Basic Knowledge of Hardware, operating system and networking; Aptitude for troubleshooting Desktops, Palmtops, Laptops....

**Other Details:**

Salary: 1.85 L - 2.50 L (Fresher's)

### SCHEDULE

**Time:** 09:30 AM, 13<sup>th</sup> March 2018 (Tentative Date)

**Venue:**

Saboo Hall

### ELIGIBILITY

**Courses:**

B.A - Philosophy   B.A - Political Science   B.A - Geography   B.A - History   B.A - Kanada   B.A - English   B.A - Hindi  
B.A - Marathi   BMS   B.Sc - Physics   B.Sc - Statistics   B.Sc - Maths   B.Sc - Information Technology   B.Sc - Chemistry  
B.Sc - Zoology   B.Sc - Computer Science   B.Sc - Biotechnology   B.Sc - Botany   B.A - Sociology   B.Voc - FMS  
B.Voc - REM   B.A - Economics   BBI - Banking & Insurance   B.Com - Commerce

**Criteria:**

Any Graduate with excellent communication skill and willingness to work in shifts.

### SELECTION PROCESS

**Presentation:** A presentation on Sutherland - 40 to 45 mins

For more information please login to [CalyxPOD](#)

Non-voice Screening: Essay writing

Initial Screening: JD/ one on one conversation in batches of 20 - 25 students - approx 45 mins per batch

Communication Assessment: Telephonic interview for those who cleared initial screening - 10 to 15 mins per candidate

HR Interview: for candidates who cleared communication round - 7 to 10 mins per candidates

## OTHER DETAILS

Greetings from Sutherland!

As a process transformation company, Sutherland rethinks and rebuilds processes for the digital age by combining the speed and insight of design thinking with the scale and accuracy of data analytics. We have been helping customers, across industries from financial services to health care, achieve greater agility through transformed and automated customer experiences for over 30 years.

Headquartered in Rochester, N.Y., Sutherland employs thousands of professionals spanning 19 countries around the world. To learn more, please visit us at [www.sutherlandglobal.com](http://www.sutherlandglobal.com), and follow us on FB [www.facebook.com/SutherlandGlobalServicesIndia/](https://www.facebook.com/SutherlandGlobalServicesIndia/)

At Sutherland we recognize that one of our greatest strengths is our talented and diverse pool of professionals who are engaged with us. To augment our ever growing business requirements, we at Sutherland have always come up with a variety of Career Opportunities to the discerning candidates.